



Garden Play Ireland
GARDEN FURNITURE & EQUIPMENT

KRESS EYEPILOT INFORMATION DOCUMENT

Congratulations and thank you on your recent purchase.

This document has been created by our team to help you better understand your product as well as offering some tips which may be of use to you.

We have created an account for your Kress App but please do not reset the password as we need access to same. You can download the app via your app store – ‘Kress Mission RTK’ is the application name.

USERNAME: (Your Email address)

PASSWORD: password1234

MOWER PIN: 0000 (Ok button 4 times)

Please bear in mind, this is our recommendations, but should you have any concerns then it is best refer to your Kress Manual or contact us direct on 089 4847534 or info@gardenplay.ie.

Regards,

Kress Team

Garden Play Ireland



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PREPARATION

Robotic Lawnmower's are designed to do 95% of the work so there still will be areas in which you need to cut/strim manually but thankfully, this will be something which comes monthly rather than every other day during peak grass growing periods.

- **WI-FI:**

Wi-Fi is required for the running of the Kress Eye Pilot Mowers. It is best practice to ensure there is good Wi-Fi coverage in the area you wish to place the charging station; this can be tested by standing in the area with your phone connected to Wi-Fi and following the instructions on the following link - <https://www.speedtest.net/>

- **CHARGING STATION:**

The charging point is best suited within the grass area or directly outside the perimeter with access to power and good Wi-Fi. A power point (ordinary 3 pin plug socket) is required within 5 to 10 metres of the charging station.

- **GRASS:**

You must cut the grass cut in advance of installation so a more accurate boundary can be created, and the machine can be tested upon arrival. If this is not done, it may effect the accuracy of the mapping and the mower must be turned off until the grass has been cut.

- **NO-GO AREAS:**

Areas such as trees, flowerbeds, lights can all be avoided using a no-go zone where we mark out this area, so the mower works around it. If you add trees etc. in the future then you can add a no-go zone using the app controls.

- **HEDGING/TREES:**

It is difficult to get in close to hedges and trees as usual the centre of the hedges/tree come out further than the base/trunk so if you want a tighter cut in these areas, we'd recommend cutting back the trees in advance of installation.

- **ACCESS POINTS:**

As the Robotic Lawnmower is designed not to drive over toes, it limits its ability to climb such things like kerbs or footpaths which are above the grass area level. As a result, all entry/exit points from one lawn to another must be flush with the grass area it is accessing. Many customers remove a kerb or add a slight ramp to it made from concrete or tarmac whilst if you've issues on the grass side of the entry/exit point it can be built up with compacted soil.

- **UNWORKABLE AREAS:**

There are limitations to Robotic Lawnmowers that you should be aware about.

- Steep Banks - Narrow Passages under 1 metre - In between grouped trees/hedges - Wet marsh land

If you feel any of these points effect you, or anything else of sorts, please let us know in advance so we can be best prepared with a suitable solution.



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Kress RTK robotic mower recovery actions

Scenario 1:

The robot encounters an issue, has been lifted or someone has pressed the emergency stop button, the robot is still turned on when you arrive to inspect it.

Remedy:

1. Move the robot away from any debris/obstruction that caused it to stop operating but keep it in the grass area.
 2. Remove the debris/obstruction.
 3. Confirm the robot is powered on and then press "start" and "ok" within 1 second of each other on the robot panel, cutting will resume shortly after.
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Scenario 2:

The robot encounters an issue, has been lifted or someone has pressed the emergency stop button, the robot has turned off when you arrive to inspect it.

Remedy:

1. Move the robot away from any debris/obstruction that caused it to stop operating but keep it in the grass area.
 2. Remove the debris/obstruction.
 3. Turn the robot back on by holding the black power button until the display turns on, within seconds you will be asked for a PIN, press the "Ok" button 4 times (0000).
 4. Wait until the robot is fully powered on and press "start" and "ok" within 1 second of each other on the robot panel, cutting will resume shortly after.
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NOTE: If having further difficulties then turn the mower off, carry it back to the charger, ensure the pins have connected properly with the mower, then turn the mower back on, enter PIN (0000) when asked, once the mower powers on, confirm there is no error on screen (error codes on manual) then walk away, the mower will resume on the next schedule. If the error remains on the screen, then click "start" and "ok".

HANDY INFORMATION

Both lights on the Charging Station must be green

If not, ensure power and WiFi are both powered on

Error Codes are all available with the manual

If your mower encounters an error, just ensure everything is in order and nothing trapped underneath, and try to reset it as outlined above

Cutting times should increase or decrease depending on grass growth

Our default setting for testing is 6am to 10pm but depending on the time of year you can decrease or increase the cutting time to keep on top of the grass growth

Vary Cutting directions

At wetter times of the year the mower can begin to dig ground if turning continuously in the same spot. This is why we recommend alternating the cutting directions from time to time.

Winter Storage

When storing away for the winter, ensure to keep the mower charged from time to time to keep good battery health. If turning off the charger you must bring the charging tower inside also. The base plate can be left outside as it contains no electrical elements within.

Let me know if you need further assistance!



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If your KRESS Mower becomes defective due to faulty materials or workmanship within a period of 3 years for consumers from the date of purchase, we guarantee to:

- Replace or repair all defective parts, free of charge, or
- Repair products free of charge, or
- Replace the unit with a new or re-conditioned unit, free of charge.
Your warranty is subject to the following conditions:
- Registration on the Internet www.kress.com within 30 days of purchase. (without registration, only 24 months warranty will apply for consumers i.e. natural persons who use the device for private use)
- For Mission™ MEGA RTKn and EyePilot products, besides above consumer warranty, also provide a 12-month warranty for professional users regardless of online registration.
- Battery packs are guaranteed for a 12-month period only, regardless of online registration and the type of customer.
- The tool has not been misused, abused, neglected, altered, modified or repaired by anyone other than an authorized service centre.
- Only genuine KRESS Mission™ accessories and parts have been used on or with the product.
- The tool has been subjected to fair wear and tear.
- The tool has not been used for rental purposes.
- The tool has not sustained damage through foreign objects, substances or accidents.
- Battery/product at an outside temperature below 0°C has to be stored frost free (indoor).
Your warranty does not cover:
- Components that are subject to natural wear and tear caused by use in accordance with operating instructions.
- Unauthorized/improper maintenance/handling or overload is excluded from this warranty as are accessories such as bulbs, blades and bits, etc.
- Damage, malfunctions or failure resulting from high pressure washer, steam or running water cleaning the product.

For guarantee claims, you will need to submit a registration document and proof of purchase in the form of a valid receipt that displays date and place of purchase. This guarantee statement does not replace but is in addition to your statutory rights. This warranty does not apply to accessories supplied with the tool.

This warranty applies only to the original purchaser and may not be transferred.

All repairs and replacement tools will be covered by the limited warranty for the balance of the warranty period from the date of the original purchase.

N.B. NEVER LEAVE THE ROBOTIC MOWER OR CHARGING STATION OUTSIDE WHILST TURNED OFF

KRESS EYEPILOT INFORMATION DOCUMENT WINTER STORAGE

If you wish to store your mower away during the winter, we advise doing the following;

- Fully charge the mower (charge during storage if storing for the longer-term).
- When charged, turn off and give a routine clean.
- Store in cool/dry location inside a shed or house.
- Charging Tower can also be removed if storing away for long term.
 - For shorter term, it can be left on as heat will be running through it due to the electrical charge. If cold temperatures, cover charging tower for extra protection. Do not turn off and leave outside in colder temperatures



NOTE: DO NOT REMOVE BASE PLATE.

Charging Tower is all that requires to be taking off. Press the Two bottom buttons either side of tower whilst placing a foot or two on the base plate will successfully remove it.

Can it continue mowing over the winter?

Yes, it can continue mowing so long as your grass/soil is able to cope with the wetter conditions and it's not getting stuck which may damage the motors in the long term.

What if there is bad frost or snow?

If there is frost or snow it is recommended to bring it in – storing it in a dry place.

Does it need to be serviced?

Service is not required but a routine check/inspection can be done for €100 in our Tusk shop.

When do I put it back out in the new year?

Preferably before the grass grows beyond the capabilities of the lawnmower.